

HQ CABINS

Transport & Delivery Terms

1. Acceptance of Terms

By accepting a quotation, placing an order, or proceeding with delivery, you confirm that you have read and accepted these Transport & Delivery Terms.

2. Role of HQ Cabins

HQ Cabins acts as a coordinator only in relation to transport arrangements.

All transport services are carried out by independent third-party transport providers, who are not employees, agents of HQ Cabins.

HQ Cabins will assist throughout the delivery process and work closely with transport providers to help ensure a smooth and efficient delivery experience.

However, as transport services are carried out by independent third-party providers, certain risks and responsibilities are outside of our direct control and are allocated as outlined below.

3. Transport Arranged by HQ Cabins

Where HQ Cabins assists in arranging transport, the transport provider is engaged on behalf of the Client and operates as an independent contractor.

HQ Cabins does not control or supervise transport operations. All transport-related risks remain with the Client.

While HQ Cabins will assist in coordinating delivery, we are not responsible for any loss, damage, delay, or cost arising from transport operations carried out by third-party providers.

Carrier liability is limited in accordance with the transport provider's own terms and conditions and may not cover the full value of the goods.

4. Client-Arranged Transport

HQ Cabins is not responsible for any loss, damage, delay, or issue arising from client-arranged transport.

All transport-related risks, costs, and responsibilities are entirely yours.

- Transport and transit
- Loading and securing
- Lifting and unloading
- Handling and positioning

- Any third-party actions

5. Client Transport Requirements

You are responsible for ensuring your transport provider is suitably qualified and properly equipped.

- Appropriate lifting equipment (Hiab, crane, forklift, etc.)
- Certified lifting gear (slings, chains, spreader bars where required)
- Adequate load securing equipment (tie-downs, straps, restraints)
- Proper support materials (including timber blocks or bearers under the cabin base)
- Suitable vehicles capable of handling the size and weight of the cabin

It is important that:

- The cabin is evenly supported and safely loaded
- No excessive stress is applied during lifting or transport
- All lifting methods are appropriate for the structure

HQ Cabins does not supervise or approve any third-party transport method and accepts no liability for incorrect handling or transport.

6. Delivery Conditions & Site Responsibility

You are responsible for ensuring the delivery site is safe, accessible, and suitable for delivery vehicles and lifting equipment. We are happy to review site photos in advance to help identify any potential issues.

- Free from obstructions (trees, power lines, structures, etc.)
- Supported by adequate ground conditions

Any additional costs, delays, or failed delivery caused by restricted access, inadequate site preparation, or incorrect information will be your responsibility.

7. Transport Pricing

All transport pricing is indicative only and subject to change.

- Fuel cost fluctuations
- NZTA permits and regulatory requirements
- Route conditions or restrictions
- Escort or pilot vehicle requirements
- Site access conditions

Any variations will be communicated where possible prior to delivery and will be payable by the Client.

8. Delivery & Unloading

Flatpack Deliveries: Delivery includes transport only. You must provide sufficient labour for unloading.

Assembled / Self-contained Units: Unloading is typically carried out using a Hiab or lifting equipment.

If you arrange your own lifting equipment, all risks and responsibilities remain with you.

9. Transport-Related Adjustments

Minor changes may occur during transport, including door/window alignment adjustments, sealant movement, or cosmetic changes.

These are considered normal transport-related effects and do not constitute product defects, provided the intended function is not materially affected.

10. Risk & Liability

All goods are transported at the Client's risk.

Carrier liability is limited and may not cover the full value of the goods.

As transport is carried out by independent providers, HQ Cabins is not responsible for transport-related loss or damage.

11. Delivery Insurance

Delivery insurance is strongly recommended, especially for higher-value units.

If insurance is not arranged, any loss or damage may not be fully recoverable and you accept full financial risk.

12. Delivery Scheduling

Delivery timeframes are indicative only and not guaranteed.

- Weather conditions
- Road or traffic conditions
- Permit approvals
- Operational constraints

HQ Cabins is not responsible for delivery delays.